Warehouse Manager CPC Programme (WMCPC)

The Gold Standard in Warehouse Leadership Training

Delivered by UKWA – Setting the Benchmark for Professional Excellence

Why the WMCPC?

Warehousing today is about more than **storage - it's about strategy**. To succeed, warehouse leaders need the right blend of **operational expertise, leadership skills, and commercial awareness.**

The **Warehouse Manager Certificate of Professional Competence (WMCPC)**, developed by the UK Warehousing Association (UKWA)- the UK's leading trade association dedicated to warehousing, is a pioneering qualification that establishes a recognised industry standard. **Created in collaboration with industry leaders and training specialists**, it combines **technical knowledge with practical leadership skills**, providing a structured, accredited pathway for warehouse management professionals.

Whether you're an **ambitious professional** looking to progress, or an **employer developing future leaders**, the WMCPC provides:

- Real-world operational expertise
- Strategic leadership and financial acumen
- A practical grounding in compliance, safety, and sustainability
- Recognition through professional certification, respected across the sector

Blending **on-demand learning via the UKWA app**, classroom sessions, and assessments, the programme sets a clear **professional benchmark** for warehouse leadership - one that employers recognise and value.

What You'll Learn

The WMCPC is built around 15 core units, covering every aspect of warehouse management:

Unit	Title	Key Learning Focus
	Foundations	
1	*Introduction of History & Warehousing*	Explore warehousing's role in modern supply chains, trade-offs in operations, and sector evolution.
2	*Warehouse Categories*	Understand types of warehouses (e.g. ambient, chilled, bonded) and when to use them.
3	*Warehouse Processes*	Learn end-to-end processes from pre-receipt to dispatch and returns management.
	Operations & Technology	
4	*Storage & Materials Handling*	Evaluate racking systems, MHE, and layout planning for safety and efficiency.
5	*Inventory & Stock Management*	Master stock control, stock turn, counting methods, and workflow optimisation.
6	*Automation & Warehouse Management Systems (WMS)*	Implement WMS, robotics, and IoT to streamline operations.
7	*Outsourcing vs Insourcing*	Weigh logistics models and manage 3PL partnerships effectively.
	Performance & Finance	
8	*Performance Management (KPIs & SLAs)*	Track and improve KPIs, SLAs, and operational results.
9	*Financial Awareness*	Build confidence in cost management, budgeting, and ROI.
10	*The Future of Warehousing*	Prepare for changes in AI, sustainability, and smart logistics.
	Leadership & Compliance	
11	*Health & Safety*	Ensure legal compliance and promote a safe workplace.
12	*Management Tools & Techniques (Lean, Six Sigma, ISO)*	Apply Lean Six Sigma, DMAIC, ISO frameworks for continuous improvement.
13	*Workforce Management*	Plan staffing, training, and foster inclusive workplace culture.
14	*Warehouse Security*	Manage physical and cybersecurity risks.
15	*Environmental Issues & Sustainability*	Embrace green practices, ISO 14001, WEEE, and energy management.

Each unit combines theory with practical activities, case studies and industry examples to ensure learning is directly applicable on the job.

Course Formats & Pricing

Format	What's Included	Who It's For	Qualification Outcome	Price*
Hybrid WMCPC	5 classroom days + on-demand content + assessment	Learners who want the full course with blended flexibility	✔ Full WMCPC	£1,750 (members) / £1,950 (non-members)
Individual Units	Choose from 15 standalone modules, digital badge per unit	Learners wanting targeted skills in specific areas	✗ No full WMCPC (badges only)	£125 per unit
Bespoke WMCPC	Customised programme, tailored content, delivered to up to 12 learners	Companies wanting training designed for their business	✔ Full WMCPC (on completion)	POA
In-House WMCPC	UKWA trainers deliver the course at your workplace, up to 12 learners	Employers wanting convenient on-site delivery	✔ Full WMCPC (on completion)	POA

*Please note: Prices shown exclude VAT

Certification

Successful learners achieve the Warehouse Manager Certificate of Professional Competence (WMCPC) – a recognised qualification that sets the standard of excellence in warehouse leadership, accredited by CILT(UK), the Chartered Institute of Logistics and Transport.

Who Should Enrol?

This programme is perfect for:

- Current or aspiring **Warehouse Managers**
- **Team Leaders** preparing for their next step
- Companies looking to **strengthen their internal leadership pipeline**

"94% of learners said the WMCPC gave them valuable knowledge they could immediately apply in their workplace to improve performance."

Trusted by Leading Employers Across the Industry

Leading retailers, charities, and third-party logistics providers are already recognising the Warehouse Manager Certificate of Professional Competence as the benchmark qualification for warehouse leadership.

Learners who have successfully achieved the qualification come from a wide range of respected organisations, including:

British Heart Foundation

ASDA

europa warehouse
a passion for logistics

Gregory
Delivering winners

Howard Tenens Logistics

ILG

IRON MOUNTAIN®

miniclipper logistics

NEW LOOK

XPO Logistics

This demonstrates the WMCPC's relevance across sectors and its value in developing skilled warehouse leaders recognised by employers nationwide.

UKWA
THE VOICE OF WAREHOUSING

Testimonials

"The course gives an overall view of what you should be doing; and made me think more holistically. Working with other people on the course and learning about their operations and the challenges they face enhanced my learnings; I aim to apply other people's examples of best practice to my own operation. The contacts I have made and learning how other places work has been invaluable."

Vikki Baker, Warehouse Manager, Commodity Centre

"The most valuable part of the course was the networking and the opportunity to meet different people from different organisations. This coupled with the theory behind why we do the processes we do in the warehouse, and how we can be more efficient has been really beneficial. The instructors were very knowledgeable and insightful; the course was interesting and diverse and has challenged me to think differently."

Matt Hannah, General Manager, Miniclipper Logistics

"We're really proud that all 16 of our experienced warehouse colleagues passed their Warehouse Manager CPC, courtesy of the UK Warehousing Association. This qualification is the first of its kind, with UKWA leading the way for the growth of warehousing. Gaining this qualification will support both our colleagues and our business push forward with our ambitious growth plans."

Sabrina Higgins, Learning and Development Specialist, XPO Logistics

Enrol or Enquire

• Visit www.ukwa.org.uk/training-wmcpc • Email: training@ukwa.org.uk
• Call: +44 (0)20 7636 8856

Raising Standards Across the Warehousing Sector

UKWA Learning is the education and training arm of the UK Warehousing Association. It represents our commitment to raising industry standards and investing in the people who power warehousing and logistics across the UK.

UKWA LEARNING