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# UKWA

The Voice of The UK Logistics Industry

## Annual Lunch & Awards 2017



**Wednesday 5th July 2017**

Dorchester Hotel, Park Lane, London

**Special Guest, Gerald Ratner**

They say no publicity is bad publicity, but Gerald Ratner knows otherwise. A British household name, Gerald is the former Chairman-Chief Executive of Ratners Group. He took his family's jewellery business from 130 stores to 2,500 stores, 25,000 employees, annual sales of 1.2 billion and profits of 121 million in just six years.

An off the cuff remark about the quality of merchandise sold by Ratners cost him dear. His business crashed, he spent 18 months struggling with damage control and eventually lost everything. Today Gerald is back, at the helm of a multi-million pound online jewellery company, Gerald Online.

The story of his fall from grace and astonishing return to the top is fascinating, funny and ultimately, inspiring. We are delighted to have secured Gerald Ratner as our guest speaker for the UKWA Annual Lunch & Awards 2017 and look forward to enjoying his wit and hard-won wisdom.



The UKWA Awards for Industry Excellence recognise extraordinary achievement of individuals and companies operating in the Logistics industry.



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# Award Categories

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**Customer Service Award**



**Warehouse Company of The Year**



**Technical Innovation Award**



**Training Award**



**Environment Award**



**Warehouse Manager of The Year Award**



**Junior Manager of The Year Award**

**Young Employee of The Year Award**



**Best New Warehouse Member Award**



**Chairman's Award**



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# Awards Procedure

- 12 May** Deadline for submissions
- 22 May** Judging week
- 05 June** Finalists in all categories announced
- 05 July** UKWA Lunch and Awards 2017

Each nomination will be considered by the Awards Committee. Three finalists for each category will be selected and published in the June edition of Warehouse magazine.

Thereafter the Awards Committee may call for additional evidence to help in the final selection process that will take place prior to the presentation ceremony.

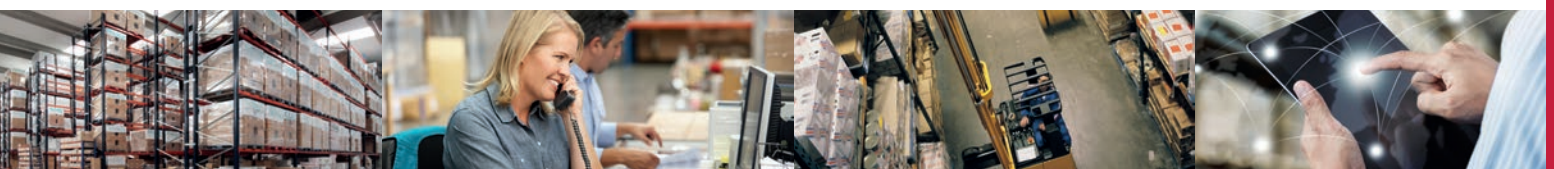
The winners will be announced at the annual luncheon to be held at the Dorchester Hotel, London on Wednesday 5th July 2017.

To nominate a person or company for a UKWA Industry Excellence Award, simply click below to access application form.

[Enter Awards](#)



**FINALIST**  
Best Awards by an Association



# Awards Criteria

## Customer Service Award

Open to all UKWA member companies. The judges will be seeking evidence of customer insight and a customer focused culture within the organisation. The finalists will be able to demonstrate:

- An in-depth understanding of customer needs
- Effective ways of measuring the results of their services and customer satisfaction.

## Training Award

This award is given for training achievement. It can be awarded to an individual, a member company or jointly a member company with their training organisation. The winner will show:

- Significant personal and/or team achievement at any level of individual or team development.

This could be as a result of company external or internal training schemes, government supported programmes or distance learning. Where achievement has been attained in the face of personal and/or professional difficulties these should be mentioned in submission. Mention should be made also of the tangible benefits to the company that the training has brought about.

## Technical Innovations Award

Evidence will be required of:

- Bold and innovative response to the changing market place. This could include the introduction of new technology, products, processes or procedures.

The submission should include a description of the former status quo, the response, and the net effect on operations. The nominee may be an individual or a company. (This award is open to non-member companies.)

## Best New Warehouse Member Award

This is a corporate award given to the company showing:

- Highest professional standards of warehousing on joining the UKWA.

The judges will consider the initial inspection reports of members recommended by the UKWA inspectors.

## Warehouse Manager of the Year Award

The judges in this category will be looking for excellent personal and professional qualities which are reflected in an efficient operation, optimum warehouse productivity, and a highly motivated and flexible team. The winner will demonstrate:

- Strong and hands-on management style.
- A keen awareness of H&S issues
- An ability to develop innovative and sustainable initiatives to deliver continuous improvements in warehouse management.

## Warehouse Company of the Year

The winner of this prestigious award will be a Full member of UKWA. The submission must carry endorsements from three customers, and the judging process will include a site visit, in addition to a written submission of no more than 2000 words. The judges will look for:

- A highly professional, well-motivated, and well-led company that demonstrates commitment to individual development at all levels.
- Evidence of embracing new technology
- A sensitive and proactive approach to environmental issues and the surrounding community.
- A profitable, expanding organisation, held in a high regard by fellow UKWA members and customers.

## Junior Manager of the Year Award

This category is open to anyone who is new to management, has not served longer than two years in that position, but who has made a real impact. The winner will have demonstrated:

- Outstanding personal and professional qualities.
- Significant evidenced-backed progress in the development of his/her leadership potential during that period.

## Young Employee of the Year

This category is open to any employee, outside management, under the age of 25. The finalists will be able to demonstrate:

- A number of key personal attributes and sound professional competency.
- Commitment to the team.
- Future potential.

The winner will be an excellent role model who has already produced encouraging results that indicate a bright future. Nominations should be accompanied by endorsement from colleagues (where applicable) and management.

## Environment Award

Given to the company that demonstrates:

- The most significant and successful application of 'Green' processes, procedures or monitoring during the year.

The judges will be looking for evidence of reduction in energy use and a reduced carbon footprint. In the latter case the judges will consider percentage reductions, rather than actual reductions of CO<sub>2</sub>, to allow smaller companies an equal chance to win the Award.



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