



AWARDS 2011

Ceremony sponsored by



This year is the Association's 12th annual *Awards for Warehousing* presentation ceremony, sponsored by **Jungheinrich UK**, and it will be held alongside the Annual Luncheon once again taking place in the Ballroom Suite of the Dorchester Hotel, Park Lane, London, on Wednesday 6th July 2011.

As a special occasion featuring a celebrity speaker, the **Awards for Warehousing** enjoys a high profile and every UKWA member company is urged to consider whether they have an achievement worthy of consideration. We have nine Awards in total and the Technology/Innovations Award is open to non-members as well as members.



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AWARDS CRITERIA

Customer Service Award

Open to all UKWA member companies. The judges will be seeking evidence of customer insight and a customer focused culture within the organisation. The finalists will be able to demonstrate:

- *An in-depth understanding of customer needs;*
- *Effective ways of measuring the results of their services and customer satisfaction.*

Training Award

This award is given for training achievement. It can be awarded to an individual, organisation or jointly to both. The winner will show:

- *Significant personal and/or team achievement at any level of individual or team development.*

This could be as a result of company external or internal training schemes, government supported programmes, or distance learning. Where achievement has been attained in the face of personal and/or professional difficulties they should be mentioned in submission. Mention should be made also of the tangible benefits to the company that the training has brought about.

Technology/Innovations Award

Evidence will be required of:

- *Bold and innovative response to the changing market place: this could include the introduction of new technology, products, processes or procedures*

The submission should include a description of the status quo ante, the response, and the net effect on operations. The nominee may be an individual or a company.

This award is open to non-members

Best New Warehouse Member Award

This is a corporate award given to the company showing the:

- *highest professional standards of warehousing on joining the UKWA*

The judges will consider the initial inspection reports of members recommended by the UKWA inspectors.

Warehouse Manager of the Year Award

The judges in this category will be looking for excellent personal and professional qualities which are reflected in an efficient operation, optimum warehouse productivity, and a highly motivated and flexible team. The winner will demonstrate:

- *Strong and hands-on man management style*
- *A keen awareness of H&S issues and*
- *An ability to develop innovative and sustainable initiatives to deliver continuous improvements in warehouse management*

Team of the Year Award

The award will be won by a company or depot that is able to demonstrate an outstanding team effort during the past year in their warehousing operations that has resulted, or will result, in greater productivity and/or increased profit.

The judges will be looking for evidence of:

- *Bold and inspired leadership*
 - *Positive engagement by team members (a team could comprise an internal workforce or partnership with an external supplier, consultancy or another party in the supply chain)*
 - *Application of Best Practice principles*
- Results

Chairman's Award

Awarded by the Chairman to an individual or company who has made:

- *a real and lasting contribution to the warehousing industry*

That contribution may be a single event or the result of many years' involvement in the industry.

(NO NOMINATION REQUIRED)

Environment Award

Given to the company that demonstrates

- *the most significant and successful application of 'Green processes, procedures or monitoring' during the year.*

The judges will be looking for evidence of reduction in energy use, and a reduced carbon footprint. In the latter case the judges will consider percentage reductions, rather than actual reductions of CO2 to allow smaller companies an equal chance to win the Award.

Employee of the Year

This category is open to any employee not in a supervisory or managerial role. The finalists will be able to demonstrate:

- *A number of key personal attributes and a sound professional competency*
- *The winner will be an excellent role model who is inspirational to their colleagues*
- *He/she will show an enthusiasm for customer service, success in achieving personal and company goals and a commitment to career development.*

Nominations should be accompanied by statements of support from management and colleagues.



AWARDS 2011 ENTRY FORM

I nominate

(enter name of company or person you wish to nominate above then tick the box for the award for which you wish to nominate that person/company. Only members of UKWA are eligible **except where stated**.)

Customer Service Award

Training Award

Technology/Innovations Award (open to non-members as well as members)

Best New Warehouse Member

Warehouse Manager of the Year

Team of the Year

Environment Award

Employee of the Year Award

(Please tick the appropriate box)

Signed: Name:

Company Position:

Name of nominated Company or individual:

Address:

.....

Tel: Fax:

Email:

Each Entry Form is to be sent with a written submission of not more than **500** words, typed on A4 paper to: The Awards Committee, UKWA, Walter House, 418-422 Strand, London WC2R 0PT by no later than **Friday 6 May 2011**. The submission should be written to demonstrate to the judges that the nominee(s) meet all or most of the criteria for each award.

DEADLINE - 6 MAY 2011

AWARDS PROCEDURE

Each nomination will be considered by the Awards Committee on **18 May 2011**. Three finalists for each category will be selected and published in the May edition of **Warehouse**. Thereafter the Awards Committee may call for additional evidence to help in the final selection process that will take place prior to the presentation ceremony at the beginning of July. The winners will be announced at the annual luncheon to be held at the Dorchester Hotel, London on **Wednesday 6th July 2011**.

The Awards Committee comprises Past Chairman of UKWA, Mel Grainger, Phil Culling, MD of Redirack Ltd and the Chief Executive Officer of UKWA, Roger Williams

UKWA AWARDS 2010 – WINNERS & FINALISTS



The achievement of both companies and individuals across the warehousing and third party logistics (3PL) sectors were recognized at **UKWA's Annual Awards for Warehousing 2010** ceremony held at London's Dorchester Hotel.

A total of ten awards were presented and the winners were:

Best New UKWA Member Award
WINNER: **White Arrow Logistics Ltd**

Technology/Innovation Award
WINNER: **Briggs Equipment**

Training Award
WINNER: **Systems Training**

Customer Service Award
JOINT WINNERS: **Bibby Distribution Ltd & MDA Ltd**

Environment Award
WINNER: **NYK Logistics UK Ltd**

Warehouse Manager of the Year Award
WINNER: **Stephen Steenson, The Malcolm Group**

Team of the Year Award
WINNER: **Wincanton Group Ltd (DSE Site)**

Employee of the Year Award
WINNER: **Bob Steward, EDF Energy**

Chairman' Award
David Williams, Great Bear Distribution